

# Same Day Appointments with Family Doctor

**Same Day  
Care Clinic**  
Monday-Friday  
9:00am-5:00pm  
5023-50 Street  
(Old Train Station)



**Website**  
[www.WFMP.ca](http://www.WFMP.ca)

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Wetaskiwin Family Medical  
Practice



your health. your team.

## Primary Care Network (PCN)

Wetaskiwin Family Medical Practice belongs to the Wetaskiwin Primary Care Network which was designed to extend free health care services to the community.

We have a RN and a LPN on site to provide support and help to patients as they manage their chronic diseases along with their family doctor.

**Please bring your Health Care Card  
with you to your appointments .**

Ensure your file is kept up to date with your current address, phone number and email address. This will allow us to contact you with appointments or results if necessary.

**WFMP has a ZERO tolerance  
policy for inappropriate behavior. If  
you do not act respectfully, you will  
be asked to leave and not return.**

## Main Clinic Office Hours

8:30 am—4:30 pm

Monday through Friday

Closed on

**Statutory Holidays**

## Wetaskiwin Family Medical Practice



Dr. W. Hendriks, CCFP, FCFP

Dr. C. de Wet, LMCC, CCFP

Dr. S. van der Walt, MBChB

Dr. L. Stassen, MBChB

Dr. K. H. Lee, MBChB

Dr. G. Schlenther, MBChB

Dr. D. Van Den Berg, MBChB

Dr. H. Brand, MBChB, CCFP

Dr. T. Berry, MBChB

**[www.WFMP.ca](http://www.WFMP.ca)**

**5107—50 Street  
Wetaskiwin, AB  
T9A 1K1**

**Phone: 780-352-3010**

**Fax: 780-352-7413**

**Email: [cor-wfmp@telus.net](mailto:cor-wfmp@telus.net)**

## Appointments & Schedule

The appointment schedule opens on the 1st (or the next business day) of the Month for the following three months for the following doctors:

- Dr. Hendriks
- Dr. de Wet
- Dr. Schlenther
- Dr. van den Berg
- Dr. Brand



The schedule opens on the 15th (or the next business day) of every month for the following month for the doctors that work in the Emergency Department:



- Dr. van der Walt
- Dr. Stassen
- Dr. Lee
- Dr. Berry

## Test Results

Test results are not given over the telephone. If there is a result that the doctor feels requires follow-up, you will be contacted by our office to schedule an appointment. If you wish to check on results from tests, please phone the office and book an appointment. We recommend that if your symptoms remain or worsen to follow up with our office.

## Medication Refills

Medication use requires medical supervision. It is important that your prescription is renewed on time. Your physician needs to determine whether the medication and dosage is correct for your condition, or whether you are having any side effects.



## Specialist Appointments

If a doctor has told you that you are being referred to a specialist, you will be contacted by phone, email or mail as soon as we have confirmed the appointment date and time.

## Form Completion

Forms should be taken with you to your scheduled appointment as up to date information is crucial in completing forms. Prior to giving the form to your physician, make sure that all patient information is completed, including your signature authorizing the release of your medical information. You will be contacted to retrieve the forms once they have been completed.

## Uninsured Services

Certain services are not covered by Alberta Health and accordingly there will be a charge for these services. Examples of services which are not covered include:

- Drivers Medical Examinations (under 74.5 years)
- Forms, Reports and Letters
- Transfer of Medical Records
- Travel Advice and Immunizations
- Missed Appointments
- Telephone/Fax Prescription Renewals



Fee amounts will be discussed with you prior to completion. Payment is expected when you receive the service.

## Missed Appointment Fee

There will be a charge for all missed appointments:

- \*\$30.00 for Regular Appointments **including the Same Day Care Clinic**
- \*\$50.00 for Complete Appointments

**WE DO NOT WANT TO CHARGE ANYONE FOR MISSED APPOINTMENTS,. PLEASE CANCEL YOUR APPOINTMENT IF YOU ARE UNABLE TO ATTEND.**

## Same Day Care Clinic

When appointments are not available, we have a Same Day Care Clinic located in the old train station which is open Monday thru Friday from 9:00am to 5:00 pm. Call the office and we will "schedule" an appointment time slot for you. We do this so that you don't spend hours waiting for your turn. Please be advised that this is an "appointment" and you must cancel it or be charged a missed fee. **Narcotic drugs will not be prescribed at the Same Day Care Clinic.**

## ASAP (Screening)

Many diseases can be identified before patients notice any symptoms if appropriate screening tests are done. At WFMP you can expect a call from the office in the month of your birth if you qualify for any screening. **Proper screening is only possible with your cooperation.**

## Senior Home/Lodge Visits

The Doctors at WFMP visit Senior Lodges on a rotational basis. Please let us know if you or your family has moved to a Seniors Home or Lodge so we can add you to our contact list.



## Confidentiality

At WFMP we respect your Confidentiality and Privacy. We only collect, use and disclose your health information in accordance with the provisions of the Health Information Act.