



Wetaskiwin Family Medical Practice

Issue 1

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Walk In Clinic—Thursdays from 11am to 5pm

We hear you! Being sick is not something that you can plan for. Effective October 6, 2011 WFMP will be offering a “Walk In Clinic” from 11-5 on Thursdays. We will be “booking” patients for appointments at our walk in clinic as well as taking those of you who come down to the office. It would be best to call as we will be asking patients to return at a certain time to ensure that you don’t spend your valuable time waiting your turn.

Walk in clinics are intended to provide care for prescription refills and simple medical problems such as ear infections, sore throats, coughs and colds, muscle aches and pains.

Just a reminder. We are **NOT** equipped to deal with major emergencies at the office. If you have a major injury or a life threatening illness such as chest pain, trouble breathing or bleeding, please proceed to the hospital.

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Influenza Immunizations



Make influenza immunization an annual event to protect yourself, your family and our community from infection and illness.

Annual influenza immunization is recommended by Alberta Health Services, this fall and every fall, for all Albertans six months of age and older. At our office we will be providing vaccine for anyone 9 years of age and over. Children under 9 will be vaccinated by public health. **All influenza vaccine is free of charge.**

Immunizations will begin in October on Wednesday’s at the office. Please call to book your appointment. The injections are done by the clinic nurse and are intended to be a very short visit!

Did you know?

- * WFMP has been accredited in Sterilizing since July of 2011.
- * We take Privacy very Seriously. All staff at WFMP have taken the Privacy Training through the POSP Program.
- * Fridays the staff at WFMP wear jeans and donate \$2.00 to charity.

Missed Appointments

As of November 1, 2011 we will be charging a fee for all missed appointments in the office.

\$25.00—Regular Appointment

\$50.00—Complete Appointment

If an appointment is missed, no other appointments will be booked until the fee has been paid by cash at the office.

We don’t want to have anyone pay the missed appointment fee so please call to cancel your appointments in a timely fashion.



November/December Happenings

- **FOOD BANK**—We will be collecting donations for the food bank. Donations would include canned goods and toiletries. We will be starting collecting again at the office on November 15. Over the past 2 years we have collected over 2000 lbs. thanks to our Patients, our Staff and our Doctors. **WOW!**
- **OFFICE CLOSURE**—The office will be closed for Christmas Vacation on December 23 and will reopen on January 2, 2012. Please ensure that you get your prescriptions refills well in advance. We thank you for your understanding as we all take time to spend with our families and refresh ourselves for the upcoming year.

www.MyHealth.Alberta.ca
Alberta Health Services New Website

Primary Care Nurse (PCN)

What is a PCN?

Family doctors (including all the doctors from Wetaskiwin Family Medical Practice) in the Wetaskiwin Primary Care Network (PCN) have joined together with Alberta Health Services and other health professionals to better coordinate, and improve access to the delivery of primary health services for all their patients.

Cheryl Dechaine, RN has been hired to work at our office by the Wetaskiwin PCN to help your doctor care for patients with complex and chronic conditions.

If you get a call from our office to book an appointment with Cheryl, you will know that your doctor wants you to have some extra help with managing your condition or disease. Cheryl works closely with the doctors to ensure the best outcome possible for you...our patients!

